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**CORPORACIÓN FINANCIERA COLOMBIANA S.A.**, hereinafter **CORFICOLOMBIANA S.A.**, a credit establishment, authorized by the Finance Superintendence of Colombia, with registered office in the city of Bogota, whose address is Carrera 13 No. 26-45 floor 3, 6, 7 and 8, telephone (601) 742 1401, and in compliance with the provisions of Statutory Law 1581/2012 and regulatory decrees, we make this privacy notice, which seeks to inform data Subjects of the Personal Data Processing Policies of CORFICOLOMBIANA.


For the purposes of accessing the services as CLIENT, PROVIDER, CONTRACTOR, and/or OFFICER of **CORFICOLOMBIANA S.A.**, during the process of contracting/provision of the services or the performance of the agreement to be entered into, **CORFICOLOMBIANA S.A.** will have access to personal data provided.

The personal data will be subject to Processing by **CORFICOLOMBIANA S.A.**, which may be:

- a. Collected, validated, deepened, consulted, collected, assessed, cataloged, classified, ordered, recorded, stored, updated, modified, clarified, reported, informed, analyzed, used, shared, supplied, deleted and processed in general.
- b. Requested, consulted, verified, validated, collected, shared, exchanged, informed, reported, processed, stored, modified, updated, clarified, withdrawn or disclosed by any means to database consultation entities or to any other entity that manages or administers databases for the purposes legally defined for this type of entity, domiciled in Colombia or abroad, whether natural or legal persons, Colombian or foreign.
- c. Requested, consulted, collected, assessed, catalogued, classified, ordered, recorded, shared, exchanged, informed, reported, processed, stored, modified, updated, clarified, withdrawn or disclosed by any means to **CORFICOLOMBIANA S.A., FIDUCIARIA CORFICOLOMBIANA S.A. and CASA DE BOLSA S.A.** (hereinafter "**THE ENTITIES**") to their successors, assignees by any title or whoever represents the rights and/or the entities that make up the AVAL Financial Conglomerate, as well as the entities that are part of the Sarmiento Angulo Business Group, which are listed for consultation through the following link: <https://www.corficolombiana.com/data-processsing-policy> (hereinafter "**THE AUTHORIZED ENTITIES**"), and/or with their service providers, network users, distribution networks and persons who carry out the promotion of their products and services, including Call centers, domiciled in Colombia or abroad, whether natural or legal persons, Colombian or foreign.


The personal data will be processed by **CORFICOLOMBIANA S.A.** and **THE AUTHORIZED ENTITIES**, for the following purposes:

- a. To promote, commercialize or offer, individually or jointly, their products and/or services or products and services offered in commercial alliance, through any means or channel, or to complement, optimize or deepen the portfolio of products and/or services currently offered.
- b. Contractual to establish and/or maintain any contractual relationship, including, as part thereof, the following purposes: i. To update databases and process the opening and/or engagement of products and/or services in **CORFICOLOMBIANA S.A.** and/or

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**"THE ENTITIES"** and/or **"THE AUTHORIZED ENTITIES"**, **ii.** To assess risks arising from the potential, current or terminated contractual relationship, **iii.** To perform, validate, authorize or verify transactions including, when required, the consultation and reproduction of sensitive data such as fingerprint, image or voice, **iv.** To obtain knowledge of the commercial or transactional profile of the subject, the birth, amendment, entering into and/or extinction of direct, contingent or indirect obligations, the breach of the obligations acquired with **CORFICOLOMBIANA S.A.** and/or **"THE ENTITIES"** or with any third party, as well as any novelty in relation to such obligations, payment habits and credit behavior with **CORFICOLOMBIANA S.A.** and/or **"THE ENTITIES"** and/or third parties. **v.** To know the status of the current active or passive transactions or of any nature or those that may be entered into in the future with **CORFICOLOMBIANA S.A.**, and/or **"THE ENTITIES"** and/or **"THE AUTHORIZED ENTITIES"** with other financial or commercial entities, with any information operator or database administrator or any other similar entity incorporated in the future and aiming at any of the above activities, **vi.** To know information about my management of checking accounts, savings accounts, deposits, credit cards, business behavior, work behavior and other products or services and, in general, the fulfillment and management of my credits and obligations, regardless of their nature. This authorization includes information regarding the management, status, fulfillment of relationships, agreements and services, payment habits, including contributions to the social security system, obligations and debts in force, overdue and unpaid, processes, or the improper use of financial services. **vii.** To prevent money laundering, terrorism financing, as well as to detect fraud and other illegal activities, **viii.** To comply with its legal and contractual obligations, **ix.** To exercise their rights, including those relating to court and out-of-court collection activities and related processes to obtain payment of the obligations borne by the subject or their employer, if applicable, **x.** To implement software and technological services.

- c.** To make crossed sales of products and/or services offered by **CORFICOLOMBIANA S.A.** and/or **"THE ENTITIES"** or by any of the **AUTHORIZED ENTITIES** or its commercial allies, including the execution of cobranded agreements.
- d.** To perform studies, comply with the legal or contractual standards, prepare and report statistical information, satisfaction surveys, market studies and analyses, including the possibility of contacting me for those purposes.
- e.** To send messages, notices or alerts through any means to send extracts, disclose legal or security information, promotions, commercial, advertising, market, institutional or financial education campaigns, raffles, events or other benefits and inform the holder about the innovations made on its products and/or services, inform the enhancements or changes on its service channels, as well as other services and/or products offered by **CORFICOLOMBIANA S.A.** and/or **"THE ENTITIES"** and/or **THE AUTHORIZED ENTITIES** as appropriate.
- f.** To carry out the pertinent efforts, including the collection and delivery of information before national or foreign state or private authorities with competence over **CORFICOLOMBIANA** and/or **"THE ENTITIES"** and/or **THE AUTHORIZED ENTITIES** or their activities, products and/or services, when required to comply with their legal or regulatory duties, including those relative to the prevention of tax

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evasion, money laundering and terrorism financing or other similar purposes, issued by competent authorities.


- g. To exchange information with the different databases of **CORFICOLMBIANA S.A.**, **"THE ENTITIES"**, **the AUTHORIZED ENTITIES**, authorities and/or state entities and third parties, such as the National Civil Registry and its certified technological allies, information operators and other entities making part of the Comprehensive Social Security System, utilities and mobile phone service providers, among others, to develop the activities own to its main and related corporate purpose and/or fulfill legal obligations.
- h. For **Personal Data** to be used as evidentiary means.

That, for the purposes of compliance with the purposes indicated in the preceding paragraph, the Processing may be carried out even if a contractual relationship with CORFICOLMBIANA S.A. is not formalized, or if it has already ended.

Pursuant to the provisions of article 8 of Statutory Law 1581/2012, the Personal Data subject has the following rights:

- a. To know, update and rectify their personal data with respect to the Controllers or Processors. This right may be exercised, among others, against partial, inaccurate, incomplete, fractioned, misleading data or data whose processing is expressly prohibited or has not been authorized.
- b. Request proof of the authorization granted to the Controller, except when expressly exempted as a requirement for the processing, in accordance with the provisions of Article 10 of Law 1581/2012.
- c. Be informed by the controller, prior request, regarding the use given to its personal data.
- d. Submit before the Superintendence of Industry and Commerce – SIC – complaints for infringements of the legislation in force.
- e. Revoke the authorization and/or request the deletion of the data when the processing does not respect the principles, rights and constitutional and legal guarantees. The revocation and/or deletion will proceed when the Superintendence of Industry and Commerce has determined that in the processing the controller has incurred in conduct contrary to the law and the Constitution.
- f. Freely access its personal data that have been subject to processing.

The Personal Data Protection Policy is available to the general public on the home page of the Corporation's website, button "data protection". For any information about the personal data protection policy of CORFICOLMBIANA S.A., this privacy notice, or to exercise any of your rights derived from it or from the applicable law on personal data protection, including without limitation rights of access, update, rectification, deletion and opposition, you can make use of the channels enabled by **CORFICOLMBIANA S.A.**; through the customer service line (601) 742 1401 in Bogotá or in the rest of the country at the national line 01 8000 522 238 or via email

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servicioalclientecorficolumbiana@corficolumbiana.com. In the case of customers, you may also direct your claims to the Financial Consumer Ombudsman's Office of CORFICOLOMBIANA S.A., filing it directly at its offices located at Calle 10 #97<sup>a</sup> - 13 Office 502 in Bogota D.C., or by e-mail to defensoriacorficolumbiana@legalcrc.com or on its website [www.legalcrc.com/defensoria/](http://www.legalcrc.com/defensoria/).